

TECHNICAL BULLETIN #14_08_01-1
Product: COGNITO Lighting Console
Subject: Battery Discharge
Scope: Applies to all Cognito consoles shipped prior to August 1 2014

Overview

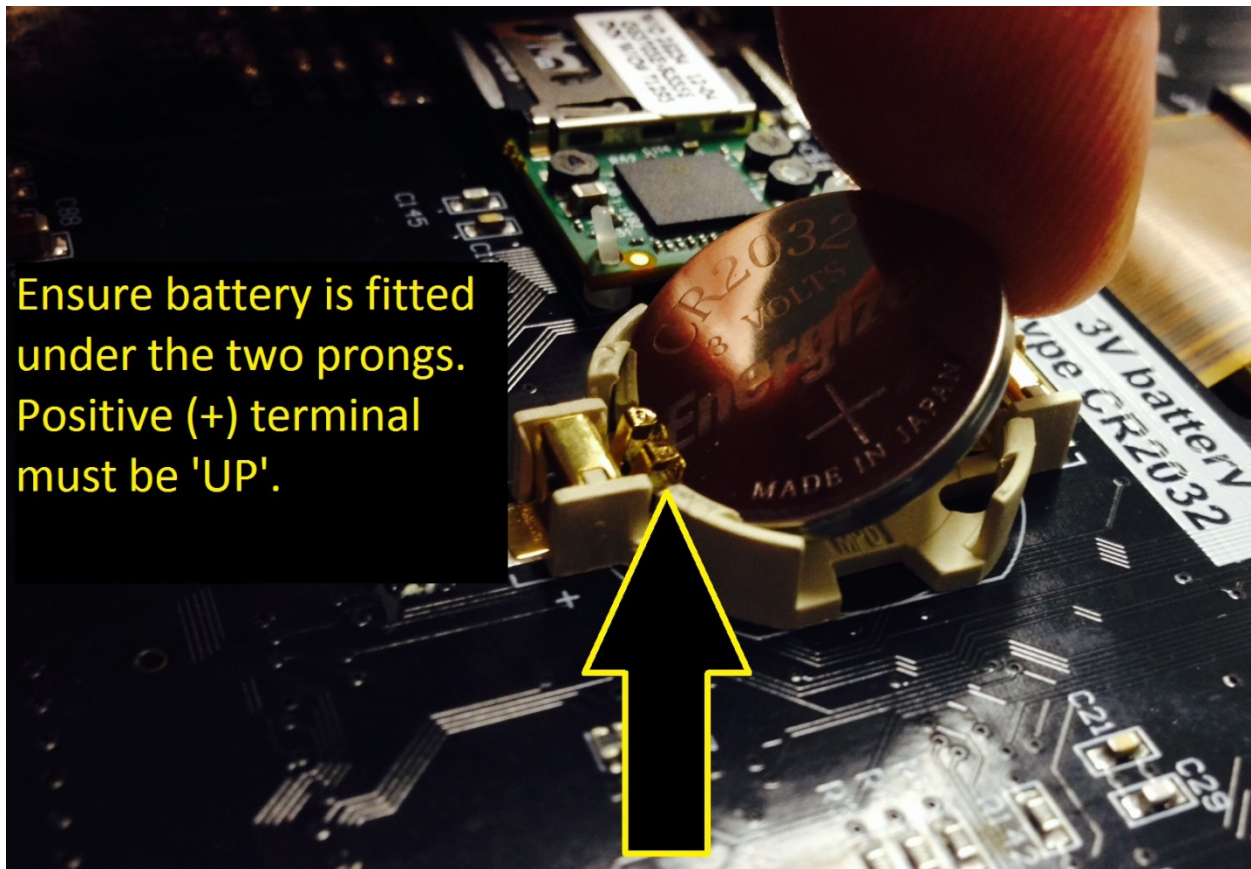
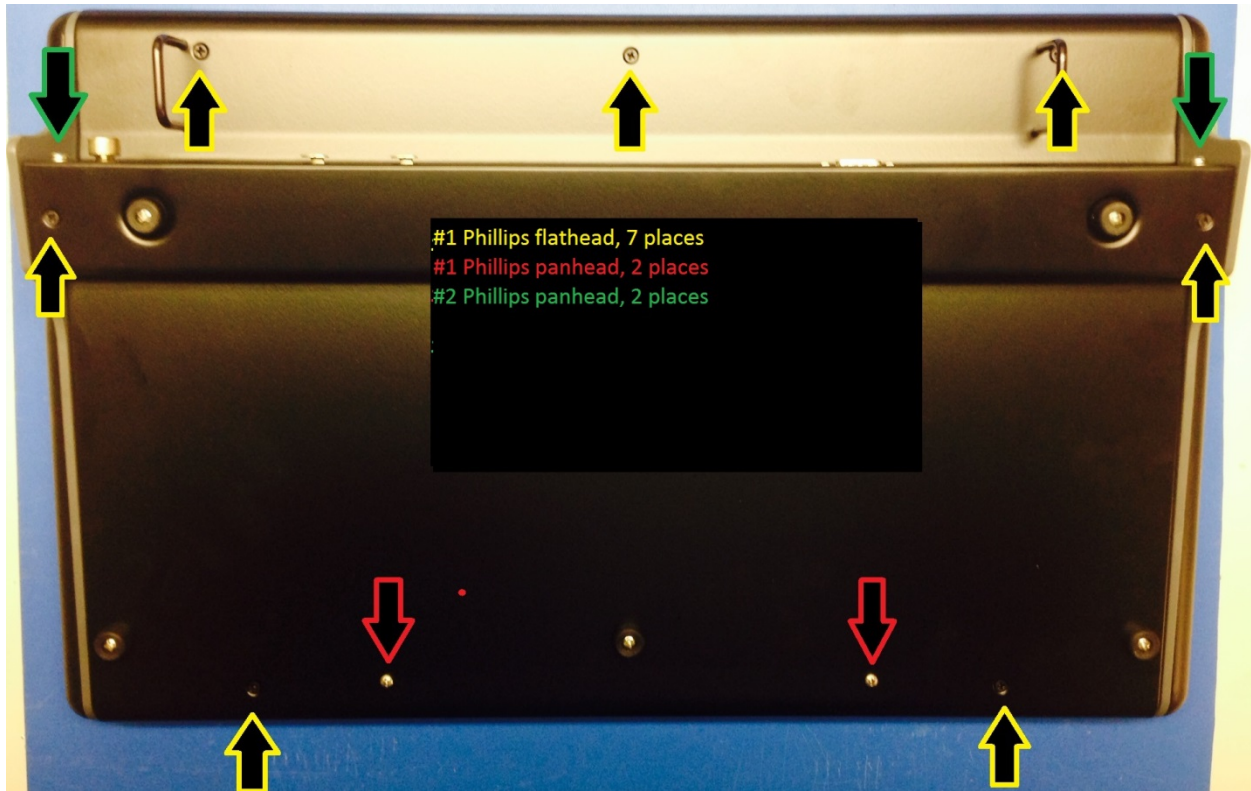
Unintended contact between the COGNITO back pan and internal components may cause accidental discharge of the on-board battery. Battery is required to maintain the Real Time Clock (RTC) when the console is powered down. The following steps are recommended for application of insulating card.

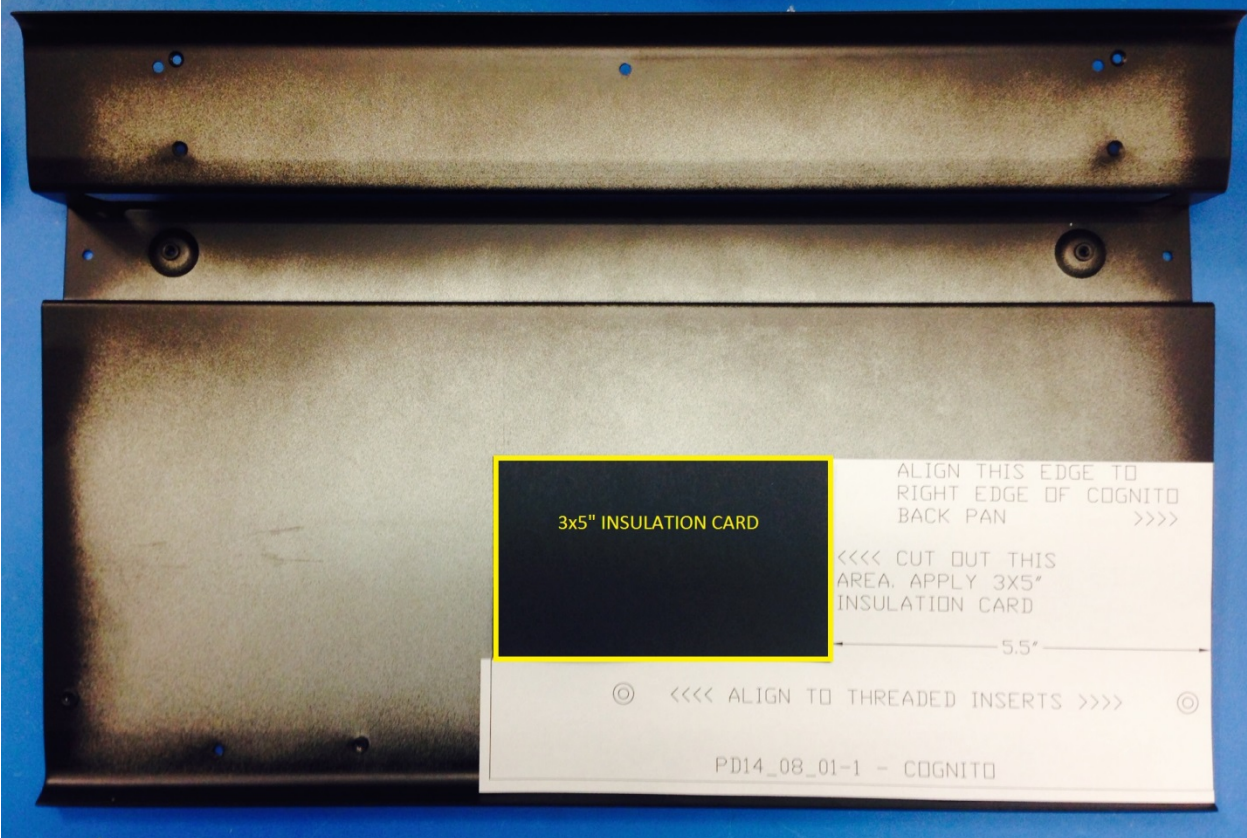
Details

- 1) Insert USB thumb drive in any port on COGNITO, then press POWER | SETUP | SHOWFILE | SAVE SHOW TO USB (this is just a safety precaution).
- 2) Power down the console. Disconnect power and all cables or USB devices.
- 3) Place the COGNITO face-down on a soft surface to prevent damage.
- 4) Remove seven flathead #1 Phillips screws (yellow arrows in attached photo), two panhead #1 Phillips screws (red arrows in attached photo) and two panhead #2 Phillips screws (green arrows in attached photo). Slide the bottom pan back and up to remove.
- 5) Print the attached template, cut out the marked corner and use to locate the position of the insulating card.
- 6) Remove backing paper from adhesive strips and apply insulating card to the bottom pan. (photo attached)
- 7) Install new battery (provided) observing polarity and connection tabs. (photo attached)
- 8) Position bottom pan onto COGNITO. Replace screws removed in step 4.
- 9) Reconnect power and data cables. Press the POWER button to reboot the console. Your
- 10) Once the console has restarted, press POWER | SETUP | SYSTEM | SET TIME. Verify that the time and date are correct.

Pathway Connectivity

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3x5" INSULATION CARD

ALIGN THIS EDGE TO
RIGHT EDGE OF COGNITO
BACK PAN >>>>

<<<< CUT OUT THIS
AREA, APPLY 3X5"
INSULATION CARD

5.5"

© <<<< ALIGN TO THREADED INSERTS >>>> ©

PD14_08_01-1 - COGNITO

ALIGN THIS EDGE TO
RIGHT EDGE OF COGNITO
BACK PAN >>>>

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INSULATION CARD

5.5"

◎ <<<< ALIGN TO THREADED INSERTS >>>> ◎